

Denmark Jobs Expertini®

Customer Support (Norwegian - English speaker)

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Company: Snaphunt

Location: Denmark

Category: computer-and-mathematical

The Offer

Convenience in working from home

Fun and collaborative international working environment

Opportunities for career advancement

Training and growth opportunities

The Job

Your Responsibilities will include:

We're looking for a Swedish - English customer support agent or Happiness Officers that will provide professional and friendly service through our email and live-chat channels. This person should have a passion for helping others and be able to stay calm under pressure.

You'll also translate our product into Swedish. You'll be given the tools to do so easily, and you translate regularly, and moderate others' translations.

The Profile

Customer support experience in a fast-paced environment

Great Swedish and English communication skills, both written and oral

Should love making customers happy!

Should have the ability to assess each customer's issues

Knows how to deal with difficult customers/clients

Has good analytical and problem-solving skills

Has good accurate records keeping

Must be a good team player

Can work with minimal supervision

Ability to prioritize and multitask

Knowledge of Domains, SEO, and Analytics is a plus!

Must be able to work remotely and full-time (at least 40 hours per week)

The Employer

Our client is a modern, mobile-optimized website builder that's extremely easy to use.

Our mission is to give everyone the power to unleash their individuality.

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